

Indonesia's Leading Shipping Firm Establishes Headquarter-Branch Connections with Yeastar

Transportation & Logistics

Remote Access

Microsoft 365

MERATUS  Meratus Group



HQ:
Indonesia



Employee:
5,000+



Branch:
30+



Website:
meratus.com



Background

Meratus Group is the leading Indonesian logistics & shipping integrator in Southeast Asia. With 90+ vessels operating across 40 routes in Southeast Asia, it aims to support trade connectivity and simplify the supply chain journey of customers in need of cost-efficient solutions.

Objectives


Meratus Group's new branch office is located in Jakarta, approximately 780 kilometers from the company's headquarters in Surabaya.

As the branch office will soon go into operation, Meratus Group requested a fully functional phone system by the day with the following capabilities:

- Connection with the headquarters' NEC PBX
- Remote access for 275 branch office staff
- Microsoft 365 integration

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Solution

One unit of **Yeastar P570 (Appliance Edition)** has been successfully deployed at Meratus Group's new branch office, together with multiple Yeastar VoIP gateways.

Linkus Web Client was instrumental in setting up extension accounts for all 275 employees, as there were no physical phones on site. Its user-friendly interfaces make configuration quick and easy.

Feature Highlights



Linkus Web Clients



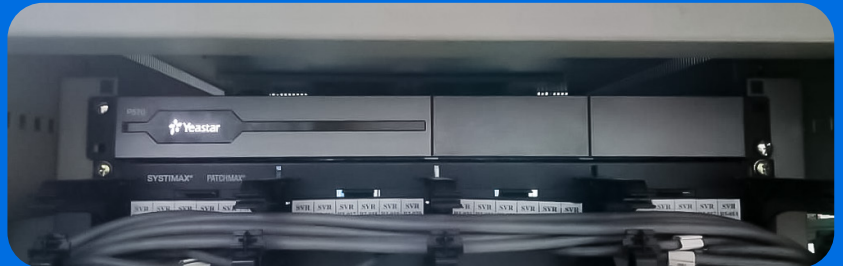
Remote Access Service



Yeastar Linkus for Teams



WebRTC



Results and Benefits

✓ Secure remote access

Meratus Group is highly impressed by Yeastar's Remote Access Service feature. It not only simplifies the configuration process but also eliminates the need for port forwarding, thanks to Yeastar FQDN. Now, all NEC extensions in the head office can effortlessly communicate with the new branch office.

✓ Easier user provisioning

The seamless integration with Microsoft Active Directory empowers their system admins to accelerate the user provisioning process. By leveraging Single Sign-On (SSO), they can manage user accounts and grant access in a streamlined manner, eliminating the need for manual account creation and synchronization.

✓ More in one interface

Yeastar's system openness offers immense value to Meratus Group. The company leverages "Yeastar Linkus for Teams", which is a free embedded app that helps add voice calling to Microsoft Teams, to streamline everyday workflow.

✓ Easy future scalability

Yeastar's easy scalability has proven to be a valuable asset for Meratus Group in meeting its evolving communication needs. A future upgrade to the P-Series Software Edition is being considered to accommodate their increasing extension base.